GLOMEX S.R.L. 2026/2027 SALES CONDITIONS

Orders (excluding spare parts)

The minimum order value is €250 NET.

All orders will be confirmed within 48 hours via a proforma invoice sent by email.

A €25 processing fee will be applied to each order below €250 NET.

Orders must be placed through Glomex B2B4ALL platform: https://b2b.glomex.it/b2b4all/

Prices

All prices are expressed in **Euros (EUR) and Ex Works – GLOMEX, Ravenna (Italy)**, excluding any taxes or duties.

Quotations based on this price list and requested in a different currency will be calculated using the exchange rate at the time of order confirmation. Glomex shall not be held liable for any exchange rate fluctuations, and no price adjustments will be accepted from the purchaser on such grounds.

Packing

Packing costs are included in the price, except for palletised goods, which will incur a fee of €12.50 per pallet used.

All parcels, boxes, and bundles are sealed with a GLOMEX security band. If the quantity ordered does not match the standard pack, it will be adjusted to the nearest standard pack.

Payment

Payment must be made in advance, unless otherwise agreed in writing.

All payment terms are subject to credit insurance approval.

Glomex reserves the right to cancel any order or modify payment terms in the event that credit insurance is denied.

In case of delayed payment, Glomex may cancel future orders/contracts/deliveries and reserves the right to charge interest on overdue amounts.

Ownership

Ownership of the goods remains with **Glomex S.R.L.** until **full payment**, including any applicable interest and expenses, has been received.

Delivery and Freight

Delivery time: **2 days to 4 weeks** from the order date.

Freight quotations should be requested from a **Glomex-approved forwarder**.

Even when the sale is agreed with **free destination**, the **risk of transport remains with the purchaser**.

Insurance

Insurance coverage provided by Glomex applies only in excess of the first **€250** of damages per shipment.

Changes and additions

Changes or additions to orders will be accepted **within 3 days** of the order confirmation date.
Any request received **after 3 days** will result in a **5 working day delay** in delivery.

Returns

All returns for warranty, exchange, or credit must be **authorized in advance**, and an **RMA number** must be assigned.

Returns for credit are subject to a **15% restocking fee** on the invoiced price to cover **inspection and repacking costs**.

Warranty

LIFETIME WARRANTY
Applies to:
- VHF, CB, AIS, Omnidirectional DVB-T2 TV, AM/FM, AIS, Glomeasy, and related mounts and accessories.
- Mobile Phone antennas and their related mounts and accessories.

LIMITED WARRANTIES
- **Commercial PROMARINE antennas**: 5-year limited warranty.
- **weBBoat and Satellite DVB-S2 TV antennas**: 2-year limited warranty.

Warranty Terms:
Glomex is the only company in the marine electronics industry offering a **lifetime warranty** on most of its products.
Products covered under lifetime warranty are warranted to be **free from manufacturing and material defects** as long as they remain in possession of the **original purchaser**.
- Glomex commits to repair or replace defective products after inspection.
- No repair or replacement will be accepted without prior written authorization from Glomex or its authorized representatives.

The warranty does not cover:
- Consequential damages;
- Installation costs;
- Damages caused by improper use, natural phenomena (e.g., lightning), or incorrect installation (e.g., reverse polarity connections).

Proof of purchase is required. All return shipping costs are the responsibility of the claimant.

Governing Law and Jurisdiction

These sales conditions shall be governed by and interpreted in accordance with the laws of Italy. Any dispute arising out of or in connection with these conditions shall be subject to the exclusive jurisdiction of the Court of Ravenna, Italy.

Limitation of Liability

Glomex shall not be liable for any indirect, incidental, consequential or punitive damages, including but not limited to loss of profit, business interruption, or reputational damage, arising from or related to the use or sale of its products, even if advised of the possibility of such damages.

Force Majeure

Glomex shall not be held liable for any delay or failure in performance caused by circumstances beyond its reasonable control, including but not limited to natural disasters, acts of government, war, strikes, supply chain disruptions, or pandemics. In such cases, delivery terms shall be extended accordingly without penalties

Validity and Modifications

These conditions apply to all sales made during the calendar years 2026 and 2027. Glomex reserves the right to amend these conditions at any time, with prior written notice. Any modification shall be effective only if confirmed in writing by Glomex.

SUGGESTED RETAIL PRICES (RETEUR PRICE LIST No. 51) ARE VALID FROM 1st SEPTEMBER 2026 TO 31st AUGUST 2027

Severability

If any provision of these sales conditions is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.